

Ipsen Customer Service

Get the support you need for any brand of furnace, anywhere in the world, throughout your equipment's entire lifecycle. When you need genuine replacement components, furnace modernization, immediate technical assistance and beyond, we are here to help.



1-800-727-7625

Why buy OEM?

Using an OEM for your aftermarket needs ensures that you have a customer service team dedicated to supporting your equipment throughout its entire lifespan.

By having the right parts in stock and the ability to quickly ship them, OEMs help you minimize downtime and better prepare for unexpected maintenance or repairs. Not only does this prevent long lead times, but also ensures that the parts are identical to the ones being replaced.

Using Ipsen for your aftermarket needs also provides you with access to factory trained field service technicians, engineers, process experts, remote technical support, and more.



Ipsen Cherry Valley
984 Ipsen Road
Cherry Valley, IL 61016

Ipsen Souderton
1946 Cherry Lane
Souderton, PA 18964



ipsenglobal.com



Abar Ipsen

Ipsen Spare Parts Kits

Maximize uptime with Ipsen.



ipsenglobal.com/spareparts



Maximize Uptime with Ipsen.

When downtime is your biggest enemy, having spare parts on hand can save you from disaster. Take advantage of Ipsen's special spare parts kit offers and set yourself up for success.



Spare Parts Kit Options

Not sure what parts to stock? We've made it easy for you!

Ipsen's Parts Department preselected the most common components needed to maintain uptime. Select from our Starter, Advanced or Pro kits, or ask for a custom quote.



Be proactive and stock up now!

Starter Kit \$10,000

This kit is designed for those operating at light to medium levels of throughput and supplies essential parts and consumables that are exhausted in the furnace from time to time.

Advanced Kit \$15,000

This kit provides protection for those operating at medium to high levels of throughput and supplies parts and consumables critical to maintaining uptime.

Pro Kit.....\$20,000

For premium protection at high levels of throughput, as well as protection against common operator mishaps, this kit provides a wide array of parts and consumables for both operating and preventive maintenance.

Custom Kit

We can create a customized kit for you based on your throughput, furnace type, process varieties or other factors. We can also tailor a kit to meet your operational needs, as well as help you keep up with critical preventive maintenance throughout the lifespan of your furnace.

*Prices subject to change

Spare Parts Kit Contents

	Starter	Advanced	Pro
Main element strip kit	X	X	X
Jumper elements	X	X	X
Elements standoff assembly	X	X	X
Insulation standoffs	X	X	X
Furnace o-ring kit	X	X	X
Thermocouples		X	X
Gauge tubes and filters		X	X
Thermocouple feed-through (duct seal)		X	X
Work support pins			X
Hearth rails			X
Power terminal ceramics			X
Power terminal synthane parts			X
Oils			X
Greases			X

SAVINGS of up to 20%

About Our Parts Kits

Each parts kit is designed to accommodate a single furnace. Kits may be customized for use on multiple furnaces. The above chart is an example of our standard kits, but actual parts may vary by furnace model. Savings estimate is compared to the cost of ordering parts individually rather than as a kit.

To order your spare parts kit, call us at **1-800-727-7625** or fill out our online form at ipsenglobal.com/spareparts